



Holy Family Home

Owned and operated by the Sisters Servants of Mary Immaculate

Holy Family Home, Inc.
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Dear families,

Over the last few weeks, Holy Family Home has been having many activities around the home including family council, liturgy and Christmas parties. It has been nice to see all the residents with friends, family and staff members gathering. The smiling faces have been a joy to see in both the residents and those that are gathering around them.

During last week's family council meetings, we did share that some personnel changes have occurred within the home within our resident care team. This week we had a new social worker start in the home and last September we did have an additional clinical resource nurse join our team. The resident care teams have been developed to provide support to the residents, families and staff who work on the units. Each team member has their role to guide quality resident care and communication. Our team includes a resident care manager, a clinical resource nurse and a social worker who will give guidance to the team on the units. Families are welcome to reach out to the resident care team members who are responsible for their loved ones unit with any concerns they have that the unit nurses are not able to resolve.

Below I have listed the resident care team members who are responsible for which unit.

1C St. Luke's/St. Nicholas, 5A St. Michael's, 4C St. Basil's

CRN (Clinical Resource Nurse)

Elvira Parrenas

RCM (resident care manager)

Janice Waitt (ext. 629)

SW (Social Worker)

Diana Steski (ext. 249)

2C St. Mary's/St. Francis, 2A Sacred Heart, 4C St. Martha's

CRN (Clinical Resource Nurse)

Rowena Villaneuva

RCM (resident care manager)

Raj Mongru (ext. 326)

SW (Social Worker)

Narmin Mammadova (ext. 212)

3C St. John's/St. Paul's, 3A St. Anne's, 4A St. Joseph's

CRN (Clinical Resource Nurse)

Anna Lee Napigkit

RCM (resident care manager)

Gayle Dyck (ext. 336)

SW (Social Worker)

Kristen Watson (ext. 243)

We are hoping you will get to know these team members well as they help to support your loved ones care and communication within the resident care unit.

Wishing you all a wonderful holiday season filled with food, celebration and precious moments spent with those you love.

Stacey Morgan RNBN
Director of Care

To Serve is to Love