

## Visitation for Designated Visitors at Holy Family Home:

### What to Expect When Coming to Holy Family Home as a Designated Family Caregiver?

- Your temperature will be taken with an infrared thermometer on arrival.
- You will be screened for COVID-19 symptoms (fever, shortness of breath, runny nose, muscle aches, fatigue, headache, loss of taste/smell, vomiting or diarrhea, etc.), exposure to positive COVID-19 individuals and travel history. **You cannot visit the Home if you are ill.**
- You will sign in and provide identification. Signing in acknowledges you have accurately and honestly answered the screening questions and will follow the public health requirements of:
  - Maintaining social distancing as much as possible.
  - Wearing the medical procedure mask provided by Holy Family Home at all times while in the Home (both indoors and outdoors).
  - Completing hand hygiene on entrance, after signing in, upon arriving to the floor of the unit and throughout the visit.
- Items for the resident can be placed on the drop off table for sanitation and delivery at a later time.
- Proceed directly to the unit where the resident resides
- Do not go to common areas or visit with staff or others.
- When using the elevator, there is a limit of 4 persons at a time.
- Maintain social distancing of 2 meters or 6 feet as much as possible.

### When Arriving to the Resident Unit:

- Complete hand hygiene when arriving on the unit and ensure your mask is worn appropriately (covering both your nose and mouth).
- Proceed directly to the resident room.
- If you are assisting your resident with lunch, staff will bring the tray to the room and remove it following the meal. Access to the servery and other areas on the unit is not permitted.
- If you require washroom facilities, use the washroom in your resident's room.
- Hugs and holding hands are permitted but it is requested that social distancing be maintained as much as possible.
- If you have questions for staff or need assistance, please use the call bell.
- The courtyard and park are available during the hours of 10 am – 2 pm Monday through Sunday. Proceed directly to the courtyard wearing your mask at all times and following all the directions mentioned above. Please follow the capacity limits on the signage outside the entrance to the courtyard or park.

Please note: Food or drinks are not permitted for designated family caregivers while in the Home.

### When Leaving the Home:

- All designated family caregivers must leave the Home by 2 pm to enable sanitation of the Home to occur.
- Proceed directly to the front entrance from the resident's room and sign out as you exit.

Thank you for your cooperation and assistance in keeping everyone safe.